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GeoExplorer 2008 Series Handheld: Fitting the Hand Strap

This Support Note describes an issue with the Trimble® GeoExplorer® 2008 series hand strap that may be caused by applying excessive force to tighten its attaching screws.

Description

The hand strap on the GeoExplorer 2008 series handheld is attached with two screws, which you can tighten with a screwdriver or a coin, using only moderate force.

If you apply excessive force, the brass insert in the lower housing may strip and rotate within the housing. If this happens, you are not able to undo the screw to remove the hand strap as both the screw and insert rotate together. You can continue to use the hand strap as the insert will not pull out of the lower housing; you just cannot remove the hand strap from the handheld.



Docking with the support module or connecting to the serial clip are unaffected, and the environmental specifications of the handheld are not compromised.

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